



# CITY OF INDUSTRY

## APPLICATION FOR COMMERCIAL/INDUSTRIAL WASTE SERVICE

Applications will not be accepted without this form **signed** by Valley Vista Visa Services and attached to the application. City of Industry Municipal Code requires every business to arrange for appropriate solid waste collection service with the City approved collector. The requirement applies to any permanent or temporary businesses operating in the City of Industry.

Valley Vista Services - (800) 442-6454  
17445 RAILROAD STREET  
CITY OF INDUSTRY, CA 91745

### **BUSINESS INFORMATION (please type or print clearly)**

Business Name/DBA: \_\_\_\_\_ Phone: \_\_\_\_\_

Service Address: \_\_\_\_\_  
*Street* *Zip*

Billing Address: \_\_\_\_\_  
*Street* *City/State* *Zip*

Requested by: \_\_\_\_\_ Title: \_\_\_\_\_

The failure to maintain solid waste collection service and the accumulation of solid waste on a premises where service has been discontinued is a violation of Industry Municipal Code Chapters 8.20 and 1.30, and may result in the commencement of various remedies available to the City, including the issuance of administrative citations, the commencement of a nuisance abatement action, and the possible revocation of any use permit or other City approvals related to the use of the property.

All delinquent charges and penalties imposed are deemed to be civil debts owed to the City by the customer and property owner, and may be collected by any available means, including the filing of a civil action.

Payment for service is the joint obligation of the customer and the property owner (if separate from the customer). In the case of non-payment by the customer, the owner of the property may be held responsible for payment and no new service may be established and no property related permit, approval or entitlement may be issued by the City until all delinquent amounts are paid.

**BILLING DISPUTE PROCEDURES** - Any customer who has been billed for service and desires to contest the extent, degree or reasonableness of the charges billed, must file a written statement of such protest with the collector and the City Manager's office within 30 days of the mailing of the disputed bill. The City Manager will review the accounts of customers who dispute collection charges within 30 days after receiving a written request for review. If an error is found after such review, the City or collector will promptly correct the error and, if required and at the City's sole discretion, the City or collector will either credit the customer's account or give the customer a refund.

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### **Office Use Only**

Recycling and solid waste collection services have been reviewed and/or arranged for by the above business.

Type of Request:       New                       Pre-Existing                       Not Applicable

Approximate Start Date: \_\_\_\_\_

Comments: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_ Account No.: \_\_\_\_\_