

ELECTRIC RULE 12—RATES AND OPTIONAL RATES

A. EFFECTIVE RATES

The rates to be charged by and paid to IPUC for electric service will be the rates legally in effect and on file with the IPUC Board of Commissioners. Complete schedules of all rates in effect will be kept at all times in IPUC's local office, where they will be available for public inspection. Unless stated otherwise on the rate schedules themselves, IPUC's rate schedules are only applicable for service supplied entirely by IPUC

B. ESTABLISHING RATE SCHEDULES FOR NEW CUSTOMERS

At the time of application for service, IPUC will, based on information provided by the Applicant, ensure that the Applicant is placed on an applicable rate schedule approved by the IPUC Board of Commissioners. Thereafter, IPUC will take such measures as may be practical to provide the Customer with information regarding rate schedules or options applicable to the Customer's class of service.

C. CHANGING RATE SCHEDULES

IPUC may not be required to make more than one change in rate schedules within a twelve-month period unless a new rate schedule is approved or the Customer's operating conditions have changed sufficiently to warrant a change in rate schedule.

Changes in rate schedules will take effect starting with the next regular meter reading date or meter change date following receipt of the Customer's request to change the rate schedule, unless (1) the rate schedule states otherwise, (2) a written agreement between IPUC and the Customer specifies another date, or (3) the required metering equipment is unavailable. In those cases, the change of schedule will take effect on the date stated in the schedule or agreement, or the date the metering equipment is available. It is the Customer's responsibility to request another schedule or option if the Customer's connected load, hours of operation, type of business or type of service have changed. Where the Customer changes equipment or operation without notifying IPUC, IPUC assumes no responsibility for advising the Customer of other rate options available to the Customer as a result of the Customer's equipment/operation changes.

D. NOTIFYING CUSTOMERS OF NEW RATE SCHEDULES

Where IPUC establishes new rate schedules, IPUC shall take such measures as may be practical to advise affected Customers of the availability of the availability of the new rate schedules.