

## **ELECTRIC RULE 9—RENDERING AND PAYMENT OF BILLS**

### **A. BILLS PREPARED AT REGULAR INTERVALS**

Bills for electric service will be rendered at regular intervals. All bills will be based on meter registration, except as provided in C below, or as may otherwise be provided in IPUC's tariffs. Meters will be read as nearly as possible at regular intervals. Except as otherwise stated, the regular billing period will be once each month. Due to Sundays and Holidays it is not always possible to read meters on the same day of each month.

### **B. PRO RATA CORRECTION**

Opening and closing bills and monthly bills for electric service rendered for periods of less than 27 days or more than 33 days will be computed in accordance with the rate schedule applicable to that service, but (unless otherwise provided in this rule, or in the applicable rate schedule) the amount of energy blocks, demand blocks, etc., and the service charge, demand charge, or minimum charge will be prorated on the basis of the number of days in the period in question to the total number of days in an average month. However, where daily equivalents are used, there will be no pro rata correction. Instead, the calculation shall use the number of days in the billing period multiplied by the daily equivalent charge.

When one or more regularly scheduled meter readings have been missed, the proration factor for the next regularly scheduled meter reading shall be 1.000 times the number of monthly billing cycles in the period. When an interim bill based on a special reading for a period other than 27 to 33 days has been issued during the interval since the last regularly scheduled meter reading, the proration factor for the regularly scheduled bill shall be the factor derived above, less the proration factor applied to the interim bill. However, where daily equivalents are used, there will be no pro rata correction. Instead, the calculation shall use the number of days in the billing period by the daily equivalent charge.

### **C. ESTIMATED BILLS**

If, because of unusual conditions or for reasons beyond its control, IPUC is unable to read the customer's meter on the scheduled reading date, IPUC may bill the customer for estimated consumption during the billing period, and make any necessary corrections when a reading is obtained. Estimated consumption for this purpose will be calculated considering the customer's prior usage, IPUC's experience with other customers of the same class in that area, and the general characteristics of the customer's operations. Adjustments for any underestimate or overestimate of a customer's consumption will be reflected on the first regularly scheduled bill rendered and based on an actual reading following the period of inaccessibility.

**D. READINGS OF SEPARATE METERS NOT COMBINED**

For the purpose of making charges, each meter upon the customer's premises will be considered separately, and the readings of two or more meters will not be combined, except as follows:

1. Where combinations of meter readings are specifically provided for in rate schedules.
2. Where IPUC's operating convenience or necessity shall require the installation of two or more meters upon the customer's premises instead of one meter.

**E. BILLS DUE ON PRESENTATION**

Bills for electric service are due and payable upon presentation. Payments shall be received at the office of IPUC, or by an authorized agent of IPUC.

**F. CLOSING BILL PAYABLE ON PRESENTATION**

Removal bills, special bills, bills rendered on vacation of premises, or bills rendered to persons discontinuing the service, shall be paid on presentation. Bills for connection or reconnection of service and payments for deposits or to reinstate deposits as required under the rules of IPUC shall be paid before service will be connected or reconnected.

**G. RETURNED CHECK CHARGE**

If a check, tendered in payment of amounts owing IPUC, is not honored by a bank and is returned to IPUC unpaid, IPUC will add to the customer's bill a charge of \$20.00 for processing each such returned check. Where service is subject to discontinuance under Rule 11, the returned check charge shall be included in the total amount due and payable.

**H. FIELD COLLECTION CHARGE**

IPUC will require payment of a Field Collection Charge of \$30.00 when an authorized IPUC representative makes a field call to a customer's premises to discontinue electric service in accordance with Rule 11 for nonpayment of a past due billing for service. IPUC will also require payment of the \$30.00 Field Collection Charge when an authorized IPUC representative makes a field call to discontinue electric service for nonpayment of a credit deposit that was requested in accordance with Rule 6. Where service is discontinued under the provisions of Rule 11, the Field Collection Charge will be included in the total amount due and payable. If, at the time the authorized IPUC representative makes the field call to the customer's premises, the customer makes payment in full or makes acceptable

payment arrangements in order to avoid discontinuance of service, IPUC will still require payment of the \$30.00 Field Collection Charge.

**I. LATE PAYMENT CHARGE**

A late payment charge of 0.9% will be applied to the total unpaid balance of a Customer Account if the customer's payment is not received by the date indicated on the Customer Account billing.

**J. ACCUMULATIVE AMOUNT DUE**

IPUC reserves the right to accumulate bills until the total amount due exceeds \$2.00.