

ELECTRIC RULE 8—NOTICES

Any notice pursuant to IPUC's tariffs may be given to the customer in writing. Written notice is effective when it is either: (1) presented to the customer, or (2) mailed to the customer at the address where the customer is receiving service or at the mailing address provided by the customer. IPUC may also provide the customer with verbal notice in person or by telephone, or by door hanger. Any notice pursuant to IPUC's tariffs from the customer or the customer's authorized agent may be given to IPUC by telephone or in person or in writing. Verbal notice is acceptable unless written notice is requested by IPUC or required by the tariffs.

A. NOTICES OF TERMINATION OF SERVICE FOR NONPAYMENT

Monthly bills for residential service are due and payable upon presentation and will be considered past due if payment is not received by IPUC within fifteen (15) days after the bill is mailed to the customer. Credit deposit requests are due and payable upon presentation and will be considered past due if payment is not received by IPUC within fifteen (15) days after the credit deposit request is mailed to the customer. Past due bills and credit deposit requests are subject to the following notices. If the past due amount on these notices is not paid, service may be terminated for nonpayment in accordance with Rule 11.

1. 5-DAY NOTICE

When a bill for service or credit deposit request has become past due, IPUC will mail the customer a notice that service may be terminated for nonpayment in 15 calendar days.

2. 24-HOUR and 48-HOUR NOTICES

When the past due balance on a 15-day notice is unpaid, IPUC will give notice of termination for nonpayment by mail at least 48 hours prior to terminating service. If the past due balance still remains unpaid, IPUC will make a reasonable attempt to contact an adult residing at the customer's residence either by telephone or in person at least 24 hours prior to terminating service.

3. NOTICE OF TERMINATION OF SERVICE FOR NONPAYMENT OF AMORTIZATION AGREEMENT

When IPUC and the customer enter into an Amortization Agreement and the customer does not keep the agreement, IPUC will give the customer at least 48 hours notice by telephone or in person or by mail or in writing, prior to terminating service for nonpayment.

B. NOTICES FOR UNPAID CLOSING BILLS

Closing bills are due and payable upon presentation and will be considered past due if payment is not received by IPUC within fifteen (15) days after the closing bill is mailed to the customer. When IPUC determines that the customer has an open account for IPUC service at one location and an unpaid closing bill in the customer's name for IPUC service at another location, IPUC may transfer the unpaid closing bill to the open account, except that the unpaid closing bills for nonresidential service may not be transferred to a residential account. Before the customer's open account may be terminated for nonpayment of the closing bill, the customer will be given notices in accordance with Section A.