

## **ELECTRIC RULE 3—APPLICATION FOR SERVICE**

### **A. APPLICATIONS**

IPUC may require each prospective customer to sign an application for the service desired, and also to establish credit. Generally, applications for service will be taken over the telephone, but may be taken in person or received by mail.

Application form shall set forth:

1. Legal name of Applicant.
2. Location of premises.
3. Date Applicant will be ready for service.
  - a. Service restoration. When the customer's service has been terminated either because of a determination by IPUC that an unsafe apparatus or condition exists on the premises, or because the customer has threatened to create a hazardous condition, service will not be restored until IPUC determines the customer's electrical wiring or equipment or the use of either, has been made safe. When service is denied or terminated solely under these sections, the customer may seek remedies before the IPUC BOARD OF COMMISSIONERS.
  - b. When the customer's service has been terminated because of an order of termination issued to IPUC by a governmental agency, service will not be restored until IPUC has received authorization to restore the service from the appropriate governmental agency.
4. Whether electric service was previously supplied to the premises.
5. Purpose for which service is to be used, with description of appliances.
6. Address to which bills are to be mailed or delivered.
7. Whether Applicant is owner, agent or tenant of premises.
8. Rate schedule desired where an optional rate is available.
9. Information necessary to the design, installation, maintenance and operation of IPUC's facilities.
10. Such other information as IPUC may reasonably require for service.

The application is merely a request for service, and does not in itself bind IPUC to serve except under reasonable conditions, nor does it bind the

customer to take service for a longer period than the minimum requirements of the rate. IPUC may disconnect or refuse to provide service to the Applicant if the acts of the Applicant or the conditions upon the premises indicate that false, incomplete, or inaccurate information was provided to IPUC. IPUC shall provide the Applicant the reason for such refusal.

**C. INDIVIDUAL LIABILITY FOR JOINT SERVICE**

Where two or more persons join in one application or contract for service, they shall be jointly and severally liable thereunder and shall be billed by means of a *single periodic bill mailed to the person designated on the application to receive the bill*. Whether or not IPUC obtained a joint application, where two (2) or more adults occupy the same premises, they shall be jointly and severally liable for bills for energy supplied.

**D. CHANGE OF CUSTOMER'S APPARATUS OR EQUIPMENT**

In the event that the customer shall make any material change either in the amount or character of the loads, protective equipment, or characteristic apparatus changes (reactive vs. inductive loads) installed upon the premises to be supplied with *electric energy by IPUC, the customer shall immediately give IPUC written notice of this fact*.